

## **Terms & Conditions**

By using this website and purchasing products or services from The Craft Hive and/or Creme Cut, you agree to the following terms and conditions.



### **Product Information**

We strive to ensure that all product descriptions, images, and information are accurate and up to date. However, colours, specifications, and product availability may vary slightly from what is displayed online.

### **Pricing**

All prices are subject to change without prior notice due to supplier pricing fluctuations, exchange rates, and market conditions. While every effort is made to maintain accurate pricing, we reserve the right to correct any pricing errors that may occur.

### **Orders & Availability**

Certain products, accessories, and materials may not always be kept in stock and may need to be specially ordered on request. Delivery times may vary depending on supplier availability.

### **Training & Support**

Operational training and support are provided on qualifying machines purchased through us. Support is intended to assist customers in learning the operation and basic use of their equipment and associated software.

### **Digital Products**

Digital designs, files, and patterns purchased from us are intended for personal and small business use unless otherwise stated. These files may not be resold, redistributed, or shared in their original format.

### **Workshops & Classes**

Workshop bookings may be subject to availability. We reserve the right to reschedule or cancel workshops where necessary. Any applicable cancellation policies will be communicated at the time of booking.

### **Intellectual Property**

All website content, branding, logos, images, and written material remain the property of The Craft Hive and/or Creme Cut unless otherwise stated and may not be copied or reproduced without permission.

### **Limitation of Liability**

We are not liable for any damages, losses, or injuries arising from the misuse of products, equipment, software, or information provided through this website or associated training.

### **Contact**

For pricing, product enquiries, workshop information, or support, please contact us directly through our provided communication channels